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## Changing face-to-face communication

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# Curriculum Vitae

Wouter van Diggelen studied Electrotechnical engineering at the Hogere Technische School (HTS) at 's Hertogenbosch. He also graduated as MSc in Work- and Organizational psychology at the Tilburg University . During his master he specialized in Organization psychology and carried out research into telework.

Wouter's multidisciplinary background is also visible in his work. His professional interest as a psychologist focuses on the performance of individuals and groups within an educational or a professional context. He is especially interested in the use of new technologies to improve performance.

Wouter has seven years of experience as a researcher and project manager for European Research and Development projects. He took the initiative for the LEAD project: an European funded project that included nine universities, research institutes, and small businesses. He was responsible for the management of the project and the coordination of the technical design activities. Wouter made the conceptual and functional design of collaborative tools that are part of CoFFEE, the award winning software that was delivered by the project.

As a researcher, he carried out applied research in educational institutes and governmental organizations. He did several studies into user experience, collaborated with teachers to implement and evaluate learning with the support of ICT, and examined the role of ICT to support the policy making process. Wouter has published articles about his research in scientific journals and conference proceedings. Furthermore, he coordinated a number of workshops at scientific conferences.

As a group facilitator, he has worked with multidisciplinary design teams in various organizational settings. In that role, he applied various software applications to support team meetings.

As a lecturer, Wouter taught courses in Information Science at the Faculty of Technology, Policy and Management of the Delft University of Technology. He also gave guest lectures at the Tilburg University and Utrecht University about digital collaboration.

