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Shop floor design

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Shop floor design: layout, investments, cross-training, and labor allocation

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Here it is, my PhD thesis. It goes without saying that this thesis is the result of a long process, but where did this process start? And who were involved in it? To answer this, I think I should focus on the last five years, since these were the years during which I worked on the thesis. However, there were, of course, also many other events prior to these five years that have determined this course of my life. Raising me with a “Don't settle for anything less than the best” mentality, my parents stimulated me to put my abilities to the test constantly. Without their support, I would not have come this far.

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Jos Bokhorst

Groningen, January 2005

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